

Appendix 2

Performance targets the Council will monitor are as follows:

- Proportion of new RFS cases acknowledged within 3 working days
- Proportion of RFS cases closed because they are not a breach of planning control
- Proportion of breaches resolved through negotiation
- Proportion of High priority cases actioned within 1 working day
- Proportion of Medium priority cases actioned within 10 working days
- Proportion of Low priority cases actioned within 28 working days
- For all closed cases- proportion where the complainant has been advised of closure within 3 working days
- Proportion of cases where a monthly update is issued to complainant
- Proportion of cases resolved within 8 weeks – target is 60%
- Number of Planning Contravention Notices served
- Proportion of PCNs checked for compliance after the notice period has expired
- Number of Breach of Condition Notices served
- Proportion of BCNs checked for compliance after the notice period has expired
- Number of Enforcement Notices served
- Proportion of cases where ENs checked for compliance
- Number of Stop/Temporary Stop Notices served
- Number of s215 Notices served
- Number of Injunctions served
- Number of cases where direct action taken
- Number of prosecutions carried out
- Amount of compensation received under the terms of the Proceeds of Crime Act
- Number of reports appearing in local press on successful outcomes to enforcement action